## WARRANTY

## **Limited Warranty**

Precision Measurement Engineering, Inc. ("PME") warrants the following products to be, as of the time of shipment, free from defects in materials or workmanship under normal use and conditions for the period indicated below corresponding to the product. The warranty period commences on the original date of purchase of the product.

Product	Warranty Period
Aquasend Beacon	1 year
miniDOT Logger	1 year
miniDOT Clear Logger	1 year
miniWIPER	1 year
miniPAR Logger (Logger only)	1 year
Cyclops-7 Logger (Logger only)	1 year
C-FLUOR Logger (Logger only)	1 year
T-Chain	1 year
MSCTI (excludes CT/C-sensors)	1 year
C-Sense Logger (Logger only)	1 year

For valid warranty claims made and covered defects existing during the applicable warranty period, PME will, at PME's option, repair, replace (with the same or then most similar product) or repurchase (at purchaser's original purchase price), the defective product. This warranty extends solely to the original end-user purchaser of the product. PME's entire liability and the sole and exclusive remedy for product defects is limited to such repair, replacement or repurchase in accordance with this warranty. **This warranty is provided in lieu of all other warranties express or implied, including, but not limited to warranties of fitness for a particular purpose and warranties of merchantability.** No agent, representative, or other third party has any authority to waive or alter this warranty in any way on behalf of PME.



WWW.PME.COM

TECHNICAL SUPPORT: INFO@PME.COM | (760) 727-0300

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## WARRANTY EXCLUSIONS

The warranty does not apply in any of the following circumstances:

- I) The product has been altered or modified without PME's written authorization,
- II) the product has not been installed, operated, repaired, or maintained in accordance with PME's instructions, including, where applicable, use of proper grounding to an earth ground source,
- III) the product has been subjected to abnormal physical, thermal, electrical, or other stress, internal liquid contact, or misuse, neglect, or accident,
- IV) the product failure occurs as a result of any cause not attributable to PME,
- V) the product is installed with ancillary devices such as flow sensors, rain switches, or solar panels that are not listed as compatible with the product,
- VI) the product is installed in a non-PME specified enclosure or with other incompatible equipment,
- VII) to address cosmetic issues such as scratches or surface discoloration,
- VIII)operation of the product in conditions other than that for which the product was designed,
- IX) the product has been damaged due to events or conditions such as caused by lightning strikes, power surges, unconditioned power supplies, floods, earthquakes, hurricane, tornados, vermin such as ants or slugs or intentional damage, or
- X) products provided by PME, but manufactured by a third-party company, which products are subject to the applicable warranty extended by their manufacturer, if any.

There are no warranties that extend beyond the above limited warranty. In no event is PME responsible or liable to purchaser or otherwise for any indirect, incidental, special, exemplary, or consequential damages, including, but not limited to, lost profits, loss of data, loss of use, business interruption, loss of good will, or cost of procuring substitute products, arising out of or in relation to the product, even if advised of the possibility of such damages or losses. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## WARRANTY CLAIM PROCEDURES

A warranty claim must be initiated within the applicable warranty period by first contacting PME at info@pme.com to obtain an RMA number. The purchaser is responsible for proper packaging and return shipment of the product to PME (including shipping expense and any related duties or other costs). The issued RMA number and purchaser's contact information must be included with the returned product. PME is NOT liable for loss or damage of the product in return transit and recommends that the product be insured for its full replacement value.

All warranty claims are subject to PME's testing and examination of the product to determine if the warranty claim is valid. PME may also require additional documentation or information from the purchaser to evaluate the warranty claim. Products repaired or replaced under a valid warranty claim will be shipped back to the original purchaser (or its designated distributor) at PME's expense. If the warranty claim is found to be not valid for any reason, as determined by PME in its sole discretion, PME will notify the purchaser at the contact information provided by the purchaser.



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